

Tusla Service Response to Ukrainian Crisis, Galway

Unaccompanied Minors

Tusla is attempting to identify and connect with any/all children under 18 years who are separated from their parents or their legal/customary care giver at airports and ports. Should your service come across an unaccompanied minor, please contact Tusla Child & Family Agency, 25 Newcastle Road, Galway **091 546235**.

Child Protection

If you have child protection concerns about a child you can report your concern in person, by telephone or in writing to the Galway social work duty service: Tusla Child & Family Agency, 25 Newcastle Road, Galway **091 546235**.

Outside of business hours, or where you believe the child is at immediate risk of harm, please contact An Garda Síochána for advice and support.

Reasonable grounds for a child protection or welfare concern include:

- Evidence, for example an injury or behaviour, that is consistent with abuse and is unlikely to have been caused in any other way
- Any concern about possible sexual abuse
- Consistent signs that a child is suffering from emotional or physical neglect
- A child saying or indicating by other means that he or she has been abused
- Admission or indication by an adult or a child of an alleged abuse they committed
- An account from a person who saw the child being abused.

What will you need to provide?

To help Tusla staff assess your reasonable concern, they need as much information as possible. You should provide as much relevant information as you can about the child, his/her home circumstances and the grounds for concern. These could include:

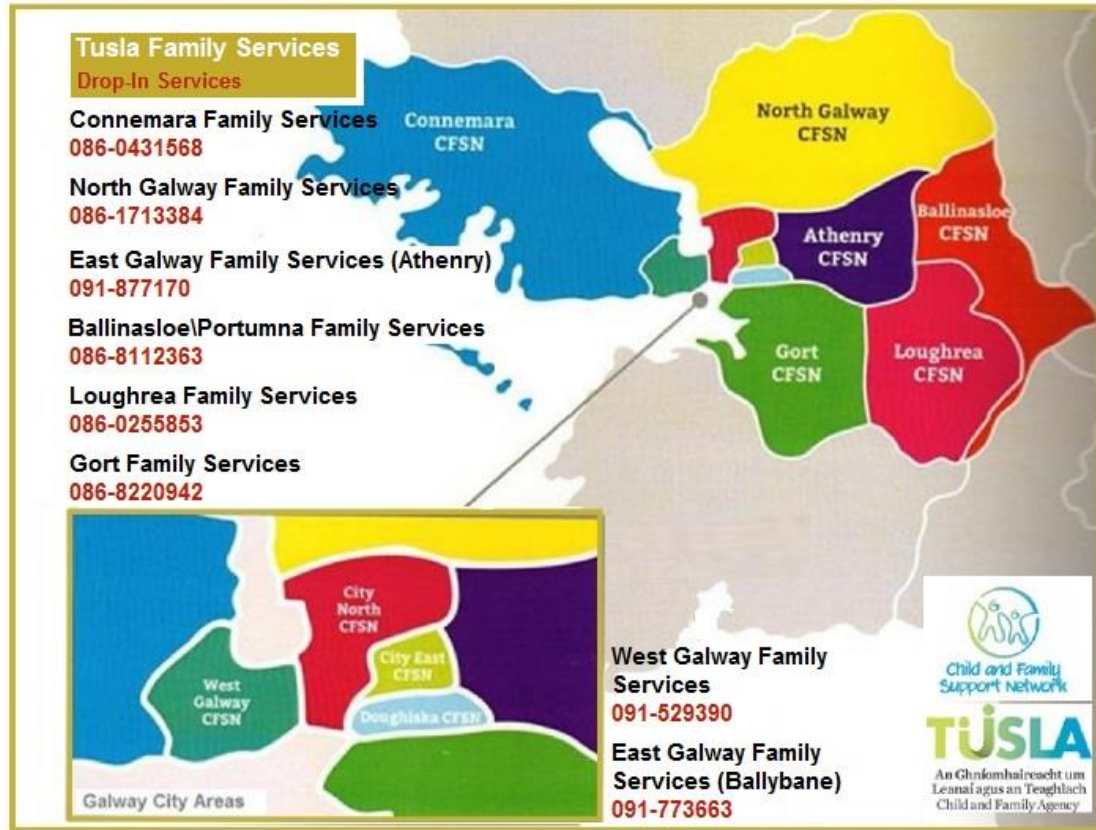
- The child's name, address and age
- Names and addresses of parents or guardians
- Names, if known, of who is allegedly harming the child or not caring for them appropriately
- A detailed account of your grounds for concern (e.g. details of the allegation, dates of incidents, and description of injuries)
- Names of other children in the household
- Name of school the child attends
- Your name, contact details and relationship to the child

Tusla Education Support Service (TESS)

- If you have any queries in relation to school enrolment or any other educational issues please contact Teresa Barrett, **TESS Galway 091 385302 / ewsregion4@tusla.ie**

Tusla Family Services: Community Outreach and Drop-in Facilities

Community Outreach and Drop-in services aimed at building the strength and capacity of family units are provided in multiple locations.



Family Resource Centres (FRCs)

FRCs are autonomous community run organisations that work inclusively with individuals, families and communities. FRCs are an integral part of Tusla's Local Area Pathways model and act as a first step to community participation and social inclusion.

